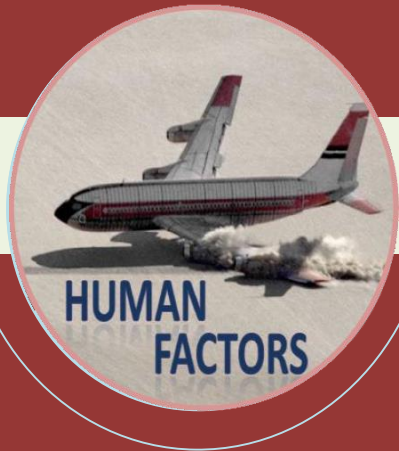# Human Factors & Error Management
(Technicians & Operators)

COURSE INTRODUCTION

This course will provide participants with an understanding of the human factors that affect performance in aerospace maintenance, as well as the reduction of human errors in the maintenance jobs. Upon the completion of this course, participants should be able to apply error management techniques to reduce human error mishaps.

COURSE STRUCTURE:

- General / Introduction to Human Factors
- Safety Culture / Organisational Factors
- Human Error
- Human Performance and Limitations
- Environment
- Procedures, Information, Tools & Practices
- Communication
- Teamwork
- Professionalism & Integrity
- Organisation's Human Factors Program

COURSE FEE (EXCLUDING GST)

S$450

Note: Company sponsored applicants who are SCs or SPRs are eligible to SSG Skillsconnect Training Grant
Log in to www.skillsconnect.gov.sg for more information

COURSE DURATION

Full Time : 1.5 Days
Time   : 9.00am to 5.00pm / 9.00am to 2.00pm

Course Commencement is subjected to the minimum number of participants

CERTIFICATE AWARDED

Certificate of Attendance will be issued on completion

CAAS
Civil Aviation Authority of Singapore

Approved Maintenance Training Organisation

http://www.attc.edu.sg
ERF Registration Number: 199901790H
From 6 Aug 2014 to 5 Aug 2018

CONTACT US

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Air Transport Training College
Professional Development Centre of the Singapore Institute of Aerospace Engineers

CAAS SKILLS*future* SG edu trust SINGAPORE

Cert No: EDU-2-2031
Validity: 28Dec2015 to 27Dec2019

*ATTC reserves the right to make changes to course fees, course syllabus, durations and admission requirements without notice. Information is correct as of **1 June 2017***