

# Human Factors & Error Management (Technicians & Operators)



## COURSE INTRODUCTION

This course will provide participants with an understanding of the human factors that affect performance in aerospace maintenance, as well as the reduction of human errors in the maintenance jobs. Upon the completion of this course, participants should be able to apply error management techniques to reduce human error mishaps.

## COURSE STRUCTURE:

- General / Introduction to Human Factors
- Safety Culture / Organisational Factors
- Human Error
- Human Performance and Limitations
- Environment
- Procedures, Information, Tools & Practices
- Communication
- Teamwork
- Professionalism & Integrity
- Organisation's Human Factors Program

## COURSE FEE (EXCLUDING GST)

S\$450

*Note: Company sponsored applicants who are SCs or SPRs are eligible to SSG Skillsconnect Training Grant  
Log in to [www.skillsconnect.gov.sg](http://www.skillsconnect.gov.sg) for more information*

## COURSE DURATION

Full Time : 1.5 Days

Time : 9.00am to 5.00pm / 9.00am to 2.00pm

**Course Commencement is subjected to the  
minimum number of participants**

## CERTIFICATE AWARDED

Certificate of Attendance will be issued on completion



<http://www.attc.edu.sg>

ERF Registration Number: 199901790H

From 6 Aug 2014 to 5 Aug 2018

## CONTACT US

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